

VISIT the Warren County CSEA

You are encouraged to contact the CSEA office remotely via email or web portal for customer service concerns. Payments can also be taken online at the link below.

We will continue to take cash payments so long as the courts allow public access to the building. Per the Warren County Health Department, we are encouraging people to wear masks when entering public buildings.

Please Note – We are working with reduced staff. Our Customer Service Department is only taking calls on Monday, Wednesday and Friday 9am – 3pm

- **Payments** – You can make payments online at <https://oh.smartchildsupport.com/> by checking/savings account or debit/credit card.
- **Account Status** – Can be reviewed at our Child Support Customer Service Web Portal at <http://jfs.ohio.gov/OCS/>.
- **Online Customer Service** - You can contact us thru the Web Portal above or email us at WCCSEA@jfs.ohio.gov.
- **Calls** - You can call us at 513-695-1580 on Monday, Wednesday & Friday 9am-3pm
- **Hearings** – Please refer to the hearings link on the website for more information. Administrative hearings currently scheduled are being held by phone. Please call our Customer Service Line at 513-695-1580 to provide a good phone number for your hearing. You may send us documents to review at our Customer Service Email WCCSEA@jfs.ohio.gov.